



## Frequently Asked Questions about the Electronic Absentee System (EAS)

**1. Q: What is the Electronic Absentee System?**

A: The Electronic Absentee System (EAS) is an online application designed to allow voters covered under the Uniformed and Overseas Citizens Absentee Voting Act (UOCAVA) to access and mark their absentee ballot electronically. Additionally, qualified voters can register to vote using the Federal Post Card Application (FPCA) and seamlessly be provided with a precinct specific ballot that can be marked using the system.

**2. Q: Who can use the EAS?**

A: Any voter covered under UOCAVA and eligible to register as a Montana voter can use the EAS. Voters must affirm their qualifications and eligibility under UOCAVA and enter a residential address that can be matched with a Montana ballot type before they can access and mark a ballot.

**3. Q: Who is covered under UOCAVA?**

A: UOCAVA electors are most commonly identified as one of the following who are absent from their voting residence:

- Members of the Uniformed Services or Merchant Marine on active duty
- Spouse or dependents of a member of the Uniformed Services or Merchant Marine on active duty
- U.S. citizens residing outside the United States who were either last eligible to vote in Montana or would have been last eligible to vote in Montana had the voter then been of voting age and, except for state residency requirements, otherwise satisfy Montana's voter eligibility requirements.

**4. Q: Can someone who is not registered to vote use the EAS?**

A: Yes. The EAS allows any person who affirms their qualifications and eligibility under UOCAVA to access a ballot (provided that person's voting residence address can be matched with a ballot type).

**5. Q: How do I access the EAS?**

A: A voter can access the EAS from [http://sos.mt.gov/Elections/Military\\_Overseas/index.asp](http://sos.mt.gov/Elections/Military_Overseas/index.asp), by going directly to <https://www.vote4montana.us>, or via FVAP's website at [www.FVAP.gov](http://www.FVAP.gov).

**6. Q: What does the ballot look like?**

A: The EAS has been configured with ballot information for every county in Montana. The ballot the voter accesses on-line will look very similar to standard, county-issued ballots.

**7. Q: The system is unable to identify a ballot style for my residence. What do I do?**

A: In a few rare cases, the EAS cannot match a voter's residence address to the correct ballot style. Check that you have entered your residence information in correctly. If you still have problems, contact the Montana Secretary of State's Office at (406) 444-7911, toll free at 888-884-8683, or at [soselections@mt.gov](mailto:soselections@mt.gov).

**8. Q: How do I sign my ballot if I am returning it by email?**

A: Voters submitting their ballot via email may use their Montana driver's license number or the last four digits of their social security number in lieu of signature.

**9. Q: How will I know my ballot has been received?**

A: Ballots can be tracked online at [My Voter Page](#) or [contact your county election administrator](#).



**10. Q: What does it mean when My Voter Page says my ballot was undeliverable?**

A: This status probably refers to an absentee ballot mailed to you by your county election administrator. To ensure that your ballot has been received, [contact your county election administrator](#). Note: My Voter Page will not immediately reflect that you voted via the EAS – the ballot must be processed by the county before My Voter Page will be updated.

**11. Q: I changed my mind about my ballot. Can I redo it?**

A: When you logged into the EAS, you should have received an email notification. This email contains a PIN number to re-access your ballot. Any ballot markings previously made will not be saved when you re-access your ballot, but you will be able to mark a new ballot. Keep in mind that you may only send one voted ballot to your county election administrator.

**12. Q: When do I have to submit my ballot?**

A: Your ballot must be submitted to your county election office by the close of polls on Election Day (8:00 PM, Mountain Time).

**13. Q: Who may I contact with additional questions or concerns about the EAS?**

A: Contact the Secretary of State's Office at (406) 444-7911, toll free at 888-884-8683, or [soselections@mt.gov](mailto:soselections@mt.gov).